



START TIME DAY 1 | TUESDAY 5th July 2022

7:45 AM	Registration		
	Chair: Mark Swiney, Fire Rescue Victoria		
8:50 AM	Welcome to Country , Aunty Janet Galpin		
8:55 AM	Welcome from Hon Paul Edbrooke MP, Parliamentary Secretary for Police and Emergency Services		
9:00 AM	Welcome from the Emergency Management Commissioner Andrew Crisp APM		
9:25 AM	Laurie Lavelle Keynote Demographic Outlook: emergency services in a changing world Simon Kuestenmacher, The Demographics Group <i>The Australian population is changing. We move to new places, are more diverse than ever, and changed our consumption behaviour. The shifts change the way Australians think about emergency services.</i>		
10:25 AM	Coffee Break		
	STREAM 1	STREAM 2	STREAM 3
10:50 AM	Recovery Chair: Cathie Cerolini, Department of Families, Fairness and Housing TBC Mark Drew, National Resilience and Recovery Agency	Future Emergency Management Chair: Tim Fry, Department of Health Deploying additional ambulance resources to a mass casualty incident Ian Hunt, Ambulance Victoria <i>Presenting evidence to support the need to update and enhance the process for recalling and deploying additional ambulance resources, including how those resources are utilised.</i>	Multicultural communities and Emergency Management Chair: Steve Cameron, Emergency Management Victoria PANEL: Collaborating for resilience Andrew Crisp (EMV), Thuch Ajak (Sth Sudanese community) and Bridget Tehan (VCOSS) <i>MEMP strengthening relations between communities and EM.</i>
11:25 AM	Cleaning up after fire, flood and storm Mariela Diaz, Bushfire Recovery Victoria <i>Managing BRV's first non-fire recovery.</i>	Australian Warning System update Simone McDonnell, AIDR <i>The AWS is a national approach to warnings like bushfire, flood, storm, cyclone and severe weather. This session will provide an update on implementation and the national campaign.</i>	What do multicultural communities expect of us? Dr Hass Dellal, Australian Multicultural Foundation <i>Focus on how to further build community partnerships with emergency services in order to meet the needs of a dynamic and ever evolving culturally diverse Victoria.</i>
12:00 PM	Resilient Communities: from recovery to preparedness Liz Mackinlay, Australian Business Volunteers <i>Communities across Australia have been severally impacted by fire and flood. We need to work differently in our journey together to achieve community led recovery, resilience, and preparedness.</i>	Australian Fire Danger Rating System Dr Simon Heemstra, AFAC <i>AFDRS redesigns the forecasting of fire danger in Australia.</i>	Moreland connectors Petr Svoboda, Moreland Multicultural and Settlement Network and Ezgi Sahin & Madeeha Khalil, Moreland City Council <i>Local Government working with diverse community members to inform and share essential COVID-19 information and address vaccine hesitancy.</i>
12:35 PM	Lunch		

	STREAM 1	STREAM 2	STREAM 3
1:30 PM	Climate and Environment Chair: Garry Oakley, Fire Rescue Victoria Communicating forecast uncertainty Diana Eadie, Bureau of Meteorology <i>BoM's experience through the June severe weather event and the more recent activity in NSW and QLD.</i>	Communications and Engagement Chair: Amii Carmichael-Hogan, Inspector-General for Emergency Management Communicating with multicultural communities through Victoria's "Second Wave" Matthew Guy, Department of Families, Fairness and Housing <i>The lessons learnt from Victoria's "Second Wave" in how to best communicate with culturally and linguistically diverse communities at risk in an ongoing emergency situation.</i>	Wellbeing Chair: Olivia Howarth, Ambulance Victoria Paws for Peers Gina Mammone ESM, Ambulance Victoria <i>Innovative approaches to Peer Support in AV.</i>
2:05 PM	TBC-Energy Ken Tilly and Arthi Pillapakkan, Department of Environment, Land, Water and Planning	Engaging with the community during an emergency Natalie Webster, Victoria Police Media <i>How Victoria Police adapts to changing public expectations and an evolving media landscape.</i>	Leading for Better Mental Health Siusan MacKenzie, Emergency Services Foundation <i>Leading for Better Mental Health is a program that was designed to meet a need identified by the ESF Learning Network for a development program specifically for team leaders to help them nurture psychological safety in the workplace.</i>
2:40 PM	Lessons from a Black Elephant event-What can Tonga teach us? Andrew Tupper, Natural Hazards Consulting <i>What can the enormous Tongan eruption of January 2022 teach us about such events that are known to be possible, but that we are not prepared for?</i>	Taking risks - Health messaging is continually evolving Andrew Stark, Department of Health	Well Beyond: A new approach for better retirement transitions Dr Sarah Hewat, Emergency Services Foundation <i>ESF's Well Beyond is a ground-up and collaboratively designed program of works designed to address unique challenges of retiring and retired emergency service workers.</i>
3:15 PM	Coffee Break		
3:45 PM	Chair: Steve O'Malley, Fire Rescue Victoria The Claire Zara Memorial Oration Leading and learning through transition Chylloe Kurdas, Consultant and Cultural Change and Inclusion & Diversity Specialist, Australian Red Cross <i>One of the driving forces behind the AFL Women's competition and the implementation of the Australian golf industry's national gender equality strategy, Chylloe will share lessons learned through leading such cultural change traditionally male environments.</i>		
4:25 PM	Chair: A/Asst Comm. Brad Dixon, Victoria Police Encouraging cooperative community behaviour during emergencies Bella Cameron and Rachaele May, Department of Jobs, Precincts and Regions and Bowen Fung, The Behavioural Insights Team <i>Identifying drivers behind panic-buying and strategies for future emergencies.</i>		
4:55PM	PANEL: What were the public housing tower lockdown lessons? Andrew Crisp APM, Emergency Management Commissioner, Department of Health, Local Govt and Community Representatives		
5:30 PM	Close		
5:35 PM	Conference Cocktails and Resilient Australia Awards - Victoria Presentation Ceremony		
7:00 PM	Conference Dinner		

START TIME DAY 2 | WEDNESDAY 6th July 2022

8:00 AM	Registration		
	Chair: Siusan MacKenzie, CEO, Emergency Services Foundation		
9:00 AM	Reflections on life and leadership - The need for Virtue never goes away Dr Mark Crossweller PhD AFSM, Ethical Intelligence <i>Explore the criticality of Virtue Ethics in emergency services leadership, what stops Virtue, and how we can nurture Virtue to become an inherent part of our leadership approach.</i>		
10:10 AM	Coffee Break		
	STREAM 1	STREAM 2	STREAM 3
	Cyber-security and Disinformation Chair: Steph Morley, Inspector-General for Emergency Management	Disaster Mitigation and Planning Chair: Brett Drummond, Ambulance Victoria	Diversity Workshop Chair: Steve Cameron, Emergency Management Victoria
10:35 AM	Angry Young Men? Who were the Freedom Rally Protestors and how should we understand their actions? Dr Joshua Roose, Deakin University <i>Exploring the composition of the anti-lockdown protesters and their various ideologies with a focus on lessons learnt.</i>	Building flood resilience Andrew Gissing, Risk Frontiers <i>Reflection on recent flood lessons to provide insights for building flood resilience.</i>	Analysing community resilience Anne Leadbeater OAM, Leadbeater Group <i>A quest to better understand the models used to measure community resilience has highlighted the potential for a more community-centered, 'bottom-up' approach that celebrates community capacity and adaptation.</i>
11:10 AM	Crisis Points: addressing violent extremism during states of emergency Lydia Khalil, Deakin University/Lowy Institute <i>In Australia as elsewhere, violent extremist actors have exploited crisis and disaster situations.</i>	Do we learn lessons or just document them? Mark Duckworth, Centre for Resilient and Inclusive Societies, Alfred Deakin Institute, Deakin University <i>We need a permanent trained and funded surge capacity.</i>	Playing in the dark Christine Drummond, City of Melbourne and Jen Rae, Artist <i>Strengthening community readiness through creativity and diverse groups working together with Arts House Refuge and City of Melbourne's Exercise Torrent as case studies.</i>
11:45 AM	Cyber Incident Management Arrangements (CIMA) for Australian Governments Anu Singh, Australian Cyber Security Centre <i>CIMA outlines the inter-jurisdictional coordination arrangements and principles for Australian governments' cooperation in response to national cyber incidents.</i>	Lessons from the June 2021 extreme weather event Dr Claire Cooper, Emergency Management Victoria <i>The Coordinated Learning Review into the June 2021 Extreme Weather Event was established to ensure a coordinated and consistent approach for reviewing the event.</i>	Diverse communities supporting each other Anisa Sharif (AFP), Det Insp Spiros Drossos (AFP), Colin Campbell (FRV) <i>Fired Up - award winning documentary.</i>
12:20 PM	Lunch		

	STREAM 1	STREAM 2	STREAM 3
1:10 PM	<p>Predictive Services Chair: Peter Baker, Country Fire Authority</p> <p>Spark - an AFAC and end-user perspective</p> <p>Musa Kilinc, Country Fire Authority and Dr Simon Heemstra, AFAC</p> <p><i>The development of the Spark toolkit for simulation and analysis of wildfires designed by CSIRO to improve the way in which wildfire response and preparedness activities is conducted.</i></p>	<p>Future Emergency Management Chair: Sarah Henshaw, Department of Transport</p> <p>The importance of inter-agency communications and community engagement before, during and after emergencies</p> <p>Steve Riley & Stephen Lansdell, Environment Protection Authority</p> <p><i>Keep to the message, avoid confusion and engage effectively.</i></p>	<p>Diversity Workshop Chair: Heather Lakin, Inspector-General for Emergency Management</p> <p>Emergencies and youth</p> <p>Carla Hall, Youth Affairs Council Victoria with Clancy Quirk, YACVic Bushfire Recovery Working Group</p> <p><i>Future proofing communities.</i></p>
1:45 PM	<p>Towards impact based warnings for floods and storms</p> <p>Steve Muncaster, Victoria State Emergency Service</p> <p><i>Exploring the collaborative effort required to link flood and storm severity with community consequences, and demonstrates how this link empowers the Australian Warning System.</i></p>	<p>Identifying and supporting people most at risk in emergencies</p> <p>Braedan Hogan, Department of Families, Fairness and Housing</p>	<p>Response and recovery through the eyes of a child</p> <p>Catherine Harris, Save the Children Australia</p> <p><i>The impact of disasters on the mental health and wellbeing of children is well established. Children have specific needs post disaster and if heard and met, impacts can be mitigated and we all benefit.</i></p>
2:20 PM	<p>How an app is streamlining field observations into operations</p> <p>Jo Kegg, Victoria State Emergency Service</p> <p><i>Victoria State Emergency Service is streamlining real-time field observations to support before, during and after emergency operations in partnership with an existing community mobile app Snap Send Solve.</i></p>	<p>Volunteer initiatives; the expertise, adaptability and creativity of volunteers</p> <p>Dr Faye Bendrups, Victoria SES Volunteers Association</p> <p><i>Case examples of volunteer initiatives that add value to their individual members, the community and the EM sector.</i></p>	<p>Community-led resilience and exploring ways to connect, learn and work together</p> <p>Emily Anderson, Bridget Tehan, Joanne Brown Community Collaborative for Resilience</p> <p><i>What community-led resilience means to those involved, share work and lessons learned and brainstorm ideas on how we can all work together better.</i></p>
3:00 PM	Coffee Break		
3:25 PM	<p>Chair: Mark Swiney, Fire Rescue Victoria</p> <p>Panel: Critical Infrastructure - managing through major emergencies</p> <p>Rachaele May, Department of Jobs, Precincts and Regions - Russell McMurray, Department of Transport - Joyce Prinzi, Emergency Management Victoria - Susan Knight, Department of Land, Water and Planning</p> <p><i>Agencies discuss the importance of infrastructure and engagement between stakeholders.</i></p>		
3:55 PM	<p>Closing address</p> <p>Tony Pearce Chairman, Emergency Services Foundation</p>	<p>Principal sponsors: Emergency Management Victoria, Inspector-General for Emergency Management, Department of Health, Department of Families, Fairness and Housing, Department of Jobs, Precincts and Regions, Department of Transport</p>	
4:00 PM	Close		